

# Dubai Explorer Pass

Thank you for choosing the  
Dubai Explorer Pass!



## This packet contains your admission pass(es)

Your pass is required for admission at each attraction. Please print it out, carry it with you and retain it after each visit.

**NOTE:** Please have passes for each member of your party ready to be scanned when you visit each attraction.



## How to use your admission pass

Every pass has a unique code. A representative at the attraction will scan the code on each traveler's pass, granting you admission.



## Be aware of admission policies

Please read attraction information for hours, closings, and special admission instructions. Attractions with the **R** symbol require reservations. Attractions displaying **T** require you to pick up tickets at a separate location.



## Pass expiration

Visiting your first attraction activates your pass. Then, you have 30 calendar days to use your pass. You may only visit each attraction once. You have one year from the purchase date to begin using your pass.



## Need help?

If you lose your pass, reprint it at any time from your order confirmation email, or by using Order Lookup at [smartdestinations.com](https://www.smartdestinations.com).

# Explorer Pass Guidebook

## Included Attractions

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### 1 Hop-On Hop-Off Big Bus Dubai Tour: 1-Day Ticket

**Getting in: Easy boarding!** Hop-on at any Big Bus stop. Show your pass to a Big Bus staff member at any included stop. Click [here](#) to download a list of Big Bus stops. Your pass includes the City Tour (Red Route), Beach Tour (Green Route), and Marina Tour (Blue Route).

**Open:**

**Marina Tour - Blue Route** / First tour from stop #27 - 8:50 am Last tour from stop #17 - 6:00 pm

**Beach Tour - Green Route** / First tour from stop #14 - 9:00 am / Last tour from stop #14 - 6:00 pm

**City Tour - Red Route** / First tour from stop #1 - 8:50 am / Last tour from stop #1 - 6:00 pm

**Notes:**

You may redeem your pass for a Big Bus ticket only once per life of card.

The hop-on hop-off sightseeing bus tour is a great way to get acquainted with the city, but should not be relied on as a mode of transportation.

[Mall of Emirates Interchange 4 on Sheikh Zayed Rd](#)

+971 (0) 4 340 7709

<http://https://www.bigbustours.com/en/dubai/dubai-bus-tours>

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### 2 At The Top - Burj Khalifa

**Getting in:** Present your pass at the Will Call Desk. You'll receive a timed ticket for admission to the Burj Khalifa. If this is your first attraction visit, it will activate your pass; your pass must be valid the day you receive your ticket for the Burj Khalifa. Based on availability, you could receive a ticket for a later date, but your pass will be scanned and activated when you scan your pass at Will Call.

**Open:** Open daily starting at 8:30 am.

**Notes:** You may redeem your pass for a Burj Khalifa ticket only once per life of card.

[At The Top, Burj Khalifa / Level: Lower Ground Floor, The Dubai Mall](#)  
[Parking: Cinema Parking \(Green\), P1 Dubai](#)

**Within UAE:** 800 ATTHETOP (800 28843867)

**International:** +971 48888124

**Email:** [info@atthetop.ae](mailto:info@atthetop.ae)

<http://atthetop.co/?gclid=CLW-yJzstdICFVQGhgodbOCEtQ>

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### 3 Aquaventure Waterpark at Atlantis The Palm

**Getting in:** Present your pass at the Aquaventure desk to receive your ticket.

**Open:**

Open daily 10:00 am-sunset\*

\*Approximately 5:30 pm-6:00 pm. Closing hours subject to change depending on the time of year. Call +971 4 426 2000 or email [info@atlantisthepalm.com](mailto:info@atlantisthepalm.com) for more information.

**Notes:**

**Age and Height Restrictions:** If unaccompanied by an adult, children must be at least 12 years old to enter Aquaventure. To ensure the safety of our guests, access to certain rides is restricted to those over 1.2 metres. All people over 1.2 metres tall are required to purchase an adult ticket.

**Aquaventure Waterpark Maintenance Update:** Aquaventure Waterpark will be conducting essential maintenance during 2 phases in 2017.

**Phase 1:** Sunday 26 February–Tuesday 21 March 2017

**Phase 2:** Saturday 3 June–Saturday 24 June 2017

Special day visitor rates will apply during these periods for non-hotel guests. For guests staying at Atlantis during this period please call +971 4 426 0000 for more information.

[Atlantis The Palm hotel Jumeirah Palm Island Dubai](#)

+971 4 426 0000

<http://https://www.atlantisthepalm.com/marine-water-park/aqu>

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### 4 Desert Safari and BBQ Dinner **R** RESERVATIONS REQUIRED

**Reserve Reservations are required at least 24-hours in advance.** Please call +971 43473746 to book.

**Open:** Daily, 3:30 pm-9:30 pm.

+971 43473746

<http://planetours.co/>

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### 5 Lost Chambers Aquarium at Atlantis The Palm

**Getting in:** Present your pass to the ticket agent to receive your ticket.

**Open:** Open daily 10:00 AM-10:00 pm (opening hours subject to change depending on time of year)

**Notes:** All children under 12 years old must be accompanied by a paying adult (18 years and above). One adult can accompany up to three children, per interaction.

[Atlantis The Palm, Palm Jumeirah Island](#)  
[The Lost Chambers is located in the Avenues in Atlantis, The Palm](#)

<http://https://www.atlantisthepalm.com/marine-water-park/lost->

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## 6 Dhow Dinner Cruise at Dubai Marina **R** RESERVATIONS REQUIRED

**Getting in:** Reservations are required. Must call at least 24 hours prior to make a reservation and to receive confirmation pick-up details. You must have your pass in-hand to make reservations as the pass numbers are required. A credit card will be required to hold your reservation, but you will only be charged if you are a no-show. Reservations will not be accepted after 2:00 pm for a same day tour. Please call +971 4 336 8407 or email [admin@tour-dubai.com](mailto:admin@tour-dubai.com)

**Notes:** Transfers are not included.

[Dubai](#)

+971 4 3368407 or +971 4 3368409

<http://tour-dubai.com/dubai-marina/>

**Open:** Operates 8 times a day, 7 days-a-week, 365 days-a-year from 8:30 am-10:30 pm.

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## 7 Dhow Dinner Cruise Dubai Creek **R** RESERVATIONS REQUIRED

**Getting in:**

**Reservations are required.** Must call at least 24 hours prior to make a reservation and to receive confirmation pick-up details. You must have your pass in hand to make reservations as the pass numbers are required. A credit card will be required to hold your reservation, but you will only be charged if you are a no-show. Reservations will not be accepted after 2:00 pm for a same day tour. Please call +971 4 336 8407 or email [admin@tour-dubai.com](mailto:admin@tour-dubai.com)

[Departure location given upon booking \(see Details tab for more info\)](#)

+971 4 336 8407

There are 3 departure locations (you will be informed on exact boat departure location upon booking):

- Behind Chamber of Commerce
  - Opposite Hilton Creek Hotel
  - Spice Souk Deira
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## 8 Ski Dubai Polar Pass

**Getting in:** Please proceed to the Online Counters and present your pass to the agent.

**Open:**

Sunday-Wednesday, 10:00 am-11:00 pm; / Thursday, 10:00 am-12:00 midnight; / Friday, 9:00 am-12:00 midnight; / Saturday, 9:00 am-11:00 pm

**Please note:** operational times may change during the public holidays or special event days without prior notice.

**Notes:** Kids between 2-3 years old will be charged the Kids Polar Pass (gate price) directly at Ski Dubai. Infants below 2 years old are not permitted within the premises.

[Ground Floor - Mall of the Emirates](#)

800 FUN (800 386)

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## 9 Rib Speed Boat Sightseeing Tour

**Reserve** While reservations are not required, they are highly recommended. For reservations, please call 04-4573185 or email [res@xclusivecruise.com](mailto:res@xclusivecruise.com) at least 24 hours in advance. You must have your pass number(s) to book the reservation.

[Xclusive Pocket Marina, Dubai Marina \(behind City Premiere Marina Hotel\)](#)  
[Dubai](#)

+971 (0) 44573185

<http://xclusivetours.com/#tours>

**Open:** Daily tours departing at 10:30, 12:30, 2:30, and 4:30.

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## 10 The Green Planet

**Getting in:** No reservations required. Present your pass at the Green Planet reception desk to receive your entry ticket.

[CITY WALK](#)  
[Dubai](#)

+971 (0) 4 317 3999

<http://www.thegreenplanetdubai.com/en/visit-us>

**Open:** Saturday-Wednesday, 10:00 am-10:00 pm; / Thursday and Friday, 10:00 am-12:00 midnight

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## 11 Meal at Rainforest Cafe – Dubai Mall

**Getting in:** Present your pass to the hostess to receive your special set menu. No reservations required, however visits on weekdays are recommended over weekends (Friday and Saturday).

[Dubai Mall - Ground Floor, next to Dubai Aquarium](#)  
[Financial Centre Road](#)  
[Downtown Dubai](#)

+971 4 330 8515

<http://www.rainforestcafeuae.com/>

**Open:** Daily, 10:00 am-12:00 midnight

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## 12 Arabian Culinary Experience at Al Hallab Restaurant

**Getting in:** Present your pass at either location to receive your set menu.

[The Dubai Mall: 2nd Floor, next to The WaterFall & The Dubai Fountain](#)  
[The Mall of the Emirates: 1st Floor, next to Ski Dubai](#)

**Dubai Mall:**+97143308828

**Mall of the Emirates:** +97143411880

**Open:** Both locations are open daily, 12:00 noon-12:00 midnight.

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### 13 Hub Zero

**Getting in:** No pre-booking required. Present your pass at the Hub Zero reception to get your entry ticket. For more information and inquiries please email [info@hubzerodubai.com](mailto:info@hubzerodubai.com) or call 800 MERAAS (800 637227).

**Open:** Saturday-Wednesday, 2:00 pm-10:00 pm; / Thursday-Friday, 2:00 pm-12:00 midnight

[Hub Zero is in CITY WALK, an outdoor retail and dining destination conveniently located at the junction of Al Wasl Road and Safa Road, Dubai](#)

800 MERAAS (800 637227)  
<http://www.hubzerodubai.com/en>

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### 14 Mattel Play! Town

**Getting in:** No pre-booking required. Present your pass directly at Mattel! Play Town reception to receive your entry ticket.

**Open:** Saturday-Wednesday, 10:00 am-10:00 pm; / Thursday and Friday, 10:00 am-12:00 midnight

[Mattel Play! Town calls CITY WALK home, only 15 minutes from Dubai International Airport](#)

800 MERAAS (800-637227) or +97143173999  
<http://www.playtowndubai.com/en>

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### 15 Hop-On Hop-Off Big Bus Abu Dhabi Tour - 1 Day Ticket

**Getting in:** Present your pass at the Marina Mall Abu Dhabi stop.

**Open:** Marina Mall - City Tour / First tour from stop #1 - 9:00 am

+971 800 244 287  
<http://eng.bigbusto>

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### 16 Meal at Buca di Beppo

**Getting in:** Present your pass to the hostess to receive your set menu.

**Open:** Sunday-Wednesday, 10:00 am-11:00 pm; / Thursday-Saturday, 10:00 am-12:00 midnight

[Ground Floor, Waterfront Promenade Festival City Mall Dubai](#)

+971 4 286 5057  
<http://bucadibeppo.ae/>

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### 17 Hysteria Haunted House

**Getting in:** Present your pass at the front desk.

**Open:** Sunday-Wednesday, 10:00 am-11:00 pm; / Thursday-Saturday, 10:00 am-12:00 midnight

**Notes:**  
Children under 18 are not permitted.

#### DISCLAIMER / WARNING

The ticket holder understands that there are inherent risks when participating in an event such as Hysteria Haunted Attraction and assumes all risks and dangers associated therein. In consideration and acceptance of entrance into Hysteria Haunted Attraction, the ticket holder agrees to release the operator, its affiliates, officers, directors, volunteers and property landlord from any liability, harm, injury or death, cost or expense whatsoever that may arise directly or indirectly as a result of participation in the Hysteria Haunted Attraction. As the ticket holder, you voluntarily enter at your own risk and have read and comprehended the Disclaimer/Warning and Hysteria Haunted Attraction Rules & Regulations. Hysteria Haunted Attraction is neither responsible nor liable for any damage (personal or property), injury, loss or theft. This includes but is not limited to: injury, physical harm, property damage, loss, medical condition onset and or death. By entering this event, you take full responsibility and waive all rights against Hysteria Haunted Attraction, The Dubai Mall and the city of Dubai.

[The Dubai Mall, 2nd Floor, near KidZania Financial Centre Rd Dubai](#)

+971522230966 or +97143308424  
<http://hysteria.ae/>

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### 18 Sunset Dinner Cruise Dubai Marina **R** RESERVATIONS REQUIRED

**Reserve** For reservations and the best seating, please call +971 4 457 3185 or email [res@xclusivecruise.com](mailto:res@xclusivecruise.com) **at least 48 hours in advance**. You must have your pass number(s) to book the reservation.

**Open:** Dinner, 17:00-19:00 (boarding starts 30 minutes prior to departure).

[7 Dubai Marina \(Pier 7 valet located at Dubai Marina\) Dubai](#)

+971 4 457 3185  
<http://xclusivecruise.com/>

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### 19 Dubai Palm Cruise Tour **R** RESERVATIONS REQUIRED

**Getting in:** Please arrive to the boarding location **at least 15 minutes prior to departure time** (departure is at 9:00 am. Cruise timings can be changed due to the weather conditions on the day. You will be notified by the reservation team).

**Reserve** Please call + 971 56 9911250 or email [info@silverqueen.ae](mailto:info@silverqueen.ae) for reservations. Tour must be booked **at least 24-hours in advance** of desired tour time.

[Location for boarding: Palm Views West, Palm Jumeirah Island \(location map will be sent upon booking\)](#)

+971 4321 9884  
<http://silverqueen.ae/>

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## 20 iFly Dubai Indoor Skydiving

**Getting in:** No pre-booking required, just show your pass at the iFLY reception desk. It is recommended that you visit on weekdays (Sunday-Thursday) as weekends (Friday and Saturday) can get busy.

**Open:** Sunday-Wednesday, 10:00 am-10:00 pm; / Thursday-Saturday, 10:00 am-12:00 midnight

### Notes: To fly at iFly you must:

- Weigh less than 115kg (254 pounds) and are shorter than 180cm (5'9"). Contact iFLY if you weigh more than this.
- Be 3 years old and above (younger flyers must be able to comfortably wear one of iFLY's helmets).
- Not be pregnant.
- Have not previously dislocated your shoulders.
- Not be under the influence of alcohol or non-prescribed drugs.
- Not be wearing a plaster cast.
- Have signed permission from a parent or guardian if under the age of 18.
- Have signed iFly's waiver form

[City Centre Mirdif Mall, Level 1 \(near Chili's and I Style Computers\)](#)

+971 4 231 6292

<http://https://www.theplaymania.com/ifly>

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## 21 Stand Up Paddle Lesson by SeaYou **R** RESERVATIONS REQUIRED

**Reserve Reservations are required 24-hours in advance.** Customers are required to provide a mobile telephone number in case of cancellation (i.e. inclement weather). Call +971 505547848, +971 505510238, or email [info@seayou.ae](mailto:info@seayou.ae)

**Open:** Tours run daily, 9:00 am-5:00 pm. The center shuts at 5:30 pm.

[Sofitel Resort, Palm Jumeirah Island](#)

+971 4 420 6100

<http://seayou.ae/activities/sup/sup-lessons-tour/>

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## 22 Kayak Tour of Palm Jumeirah by SeaYou **R** RESERVATIONS REQUIRED

**Reserve Reservations are required 24-hours in advance.** Customers are required to provide a mobile telephone number in case of cancellation (i.e. inclement weather). Call +971 505547848, +971 505510238, or email [info@seayou.ae](mailto:info@seayou.ae)

[Sofitel Resort, Palm Jumeirah Island](#)  
[Meeting point is in the hotel lobby](#)

<http://seayou.ae/activities/windsurf/windsurfing-dubai/>

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## 23 Glow-in-The-Dark 18-Hole Mini Golf at Tee & Putt

**Getting in:** Present your pass at the Tee & Putt reservation desk.

**Reserve** No pre-bookings required, however, it is recommended that you call ahead +971 4 357 32 90 or mobile +971 50 2644 329 to make sure that there are no private events during the time you wish to visit.

**Open:** Saturday-Wednesday, 10:00 am-10:00 pm; / Thursday and Friday, 10:00 am-12:00 am

[WAFI Mall, Level 1](#)  
[WAFI Oud Metha Rd](#)  
[Dubai UAE](#)

**For Reservations:** +971 43573290

<http://www.teeandputt.com/home/>

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## 24 Windsurf Lesson by SeaYou **R** RESERVATIONS REQUIRED

**Reserve Reservations are required 24-hours in advance.** Customers are required to provide a mobile telephone number in case of cancellation (i.e. inclement weather). Call +971 505547848, +971 505510238, or email [info@seayou.ae](mailto:info@seayou.ae)

**Open:** Daily, 10:00 am-5:00 pm.

### Notes:

Windsurfing is not available for children.

Class could be cancelled if there is no wind or replaced by kayaking/SUP.

**Tip:** Check [wind forecast](#) before booking.

[Sofitel Resort, Palm Jumeirah Island](#)

+971 4 420 6100

<http://seayou.ae/activities/windsurf/windsurfing-dubai/>

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## 25 Jumeirah Bike Tour by Kitesurf Dubai **R** RESERVATIONS REQUIRED

**Getting in:** Present your pass to your tour guide upon arriving at the tour's departure location.

**Reserve Reservations are required** and should be made **at least 24-hours in advance** by calling +971 5 0254 7440.

**Open:** Tours depart daily at 9:00 am, 10:30 am, and 4:00 pm.

[Sunset Beach Jumeirah](#)

+971 5 0254 7440

<http://www.bikensurfdubai.com/tours/jumeirah-bike-tour/>

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## 26 Bike'n Surf by Kitesurf Dubai **R** RESERVATIONS REQUIRED

**Getting in:** Present your pass to your tour guide upon arriving at the tour's departure location.

**Reserve Reservations are required** and should be made **at least 24-hours in advance** by calling +971 5 0254 7440.

[Umm Suqeim Park](#)  
[Dubai](#)

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## 27 Laser Tag Game and Mini Movies at Thrill Zone

**Getting in:** Reservations are not required, however, it is recommended that you book a time slot at least 24-hours in advance. A minimum of 2 guests are required to play. Weekends (Friday and Saturday) are usually fully booked, and are subject to availability. It is highly recommended to visit on a weekday (Sunday-Thursday) for this reason.

**Open:** Sunday-Thursday, 9:30 am-10:00 pm; / Friday-Saturday, 9:30 am-12:00 midnight

[3rd Level Area, Oasis Centre Mall, Sheikh Zayed Rd \(between 2nd and 3rd interchange\)](#)

+ 971 4 388 3551

<http://thrillzoneuae.com/>

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## 28 Virtual Gaming Two Hour Session

**Getting in:** No reservations required. Present your pass at the Virtual Gaming Cafe & Lounge Reception.

**Open:** Daily, 3:00 pm-12:00 midnight.

[Silicon Gate 1, Silicon Oasis, First Floor Dubai](#)

+971 4 344 0833

<http://virtualworlds.ae/>

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## 29 Rock Republic Climbing Walls

**Getting in:** Present your pass at the front desk.

**Open:** Sunday-Wednesday, 5:30 pm-9:30 pm; / Friday and Saturday, 9:00 am-6:00 pm

**Closed:** Thursdays

[Rock Republic Bouldering Gym \(Co-located with Global Climbing Trading\) Dubai Investments Park Dubai 474476](#)

**Landline:** +97148829361

**Mobile:** +971501001370

<http://https://www.facebook.com/rock.republic.dubai/>

We're sorry, we are missing attraction information for: Dxb\_Att\_Bounce\_Free\_Jumping\_Revolution

# Dubai Explorer Pass



## ATTRACTIONS

- |   |   |   |
|---|---|---|
| <ul style="list-style-type: none"> <li>1 HOP-ON HOP-OFF BIG BUS DUBAI TOUR - 1 DAY TICKET</li> <li>2 AT THE TOP - BURJ KHALIFA</li> <li>3 AQUAVENTURE WATERPARK - ATLANTIS THE PALM</li> <li>4 DESERT SAFARI AND BBQ DINNER *</li> <li>5 LOST CHAMBERS AQUARIUM - ATLANTIS THE PALM</li> <li>6 DHOW DINNER CRUISE AT DUBAI MARINA</li> <li>7 DHOW DINNER CRUISE AT DUBAI CREEK</li> <li>8 SKI DUBAI POLAR PASS</li> <li>9 RIB SPEED BOAT SIGHTSEEING TOUR</li> <li>10 THE GREEN PLANET</li> <li>11 MEAL AT RAINFOREST CAFE</li> <li>12 ARABIAN CULINARY EXPERIENCE - INCLUDED MEAL</li> </ul> | <ul style="list-style-type: none"> <li>13 HUB ZERO</li> <li>14 MATTTEL PLAY! TOWN</li> <li>15 HOP-ON HOP-OFF BIG BUS ABU DHABI TOUR - 1 DAY TICKET*</li> <li>16 MEAL AT BUCA DI BEPPO</li> <li>17 HYSTERIA HAUNTED HOUSE</li> <li>18 SUNSET DINNER CRUISE - DUBAI MARINA</li> <li>19 DUBAI PALM CRUISE TOUR</li> <li>20 IFLY INDOOR SKYDIVING EXPERIENCE</li> <li>21 STAND UP PADDLE LESSON BY SEAYOU</li> <li>22 KAYAK TOUR OF PALM JUMEIRAH BY SEAYOU</li> <li>23 GLOW-IN-THE-DARK 18-HOLE MINI GOLF AT TEE &amp; PUTT</li> <li>24 WINDSURF LESSON BY SEAYOU</li> </ul> | <ul style="list-style-type: none"> <li>25 JUMEIRAH BIKE TOUR</li> <li>26 BIKE' N SURF TOUR</li> <li>27 LASER TAG GAME AND MINI MOVIES AT THRILL ZONE</li> <li>28 VIRTUAL GAMING TWO HOUR SESSION*</li> <li>29 ROCK REPUBLIC CLIMBING WALLS</li> </ul> |
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\* Not shown on map.